



Ocean County College Bookstore

College Drive, P.O. Box 2001
Toms River, New Jersey 08754-2021
Phone 732.255.0333

SCIENCE LAB KIT ORDER FORM

As a service to our students OCC Bookstore will order lab kits and microscopes; however, all orders are subject to the AT HOME SCIENCE INC (AHS). Purchase agreement stated below. Science kits and products may be purchased ONLY if the purchaser can state and agree to the following:

Purchase Agreement:

- I am over 18 years old and/or am legally capable of entering into contracts.
- I am purchasing science kit(s) and/or material(s) for a student, an educational institution, or myself and I warrant my purchase will be used only for educational purposes in conjunction with a formal course of science study.
- I understand that At Home Science, Inc.'s products and science kits are not toys; that they may contain potentially harmful items and/or chemicals that could cause injury or death if misused; that these products should be used only as directed; and that they should be safely stored out of the reach of children and pets.
- I will ensure that, prior to any purchased product's use, the person(s) who use these materials will fully understand and employ all related safety precautions.
- I will ensure that the user(s) completely read and fully understand all the safety precautions noted in the accompanying lab manual before any experimentation is conducted. I will further ensure that all safety precautions are adequately implemented during experimentation and that experiments are performed exactly as directed in the lab manual.
- Warranty/Return Policy: I understand and fully accept that science kits are warranted only to contain their stated list of equipment and supplies, that returns for refund can be made only within four (4) weeks of delivery, that shipping charges are not refundable, that substantial restocking fees apply, and that **to qualify for a refund the return must EXACTLY follow the detailed the procedures outlined in the Warranty Info on the following pages** (also available at <http://www.athomescience.com/warranty.htm>).
- I unconditionally accept full and complete responsibility for any liability related to my purchase and the use of science products or materials from At Home Science, Inc.
- The Ocean County College Bookstore will not accept returns of product from At Home Science, Inc.

Important Ordering Information:

- When completing your order form, please remember that we prefer that you use a street address for shipping. A U.S. national PO Box can be used, however, UPS WILL charge extra for shipping to PO Boxes or to APO addresses and this extra fee will later be billed to your credit card.
- Federal Security Regulations now prevent us from shipping any lab kits containing chemicals via the US Postal Service. These items can ONLY be legally shipped via commercial carriers such as UPS.
- Return Kit Information: Only fully intact and resalable kits returned within 4 weeks of receipt qualify for a refund and only if the detailed procedures outlined in the Warranty Info link are exactly followed. There is minimum \$20/each restocking fee for all returned lab kits and \$15 for microscopes as each item must be thoroughly examined by the warehouse before restocking. Returns can be legally shipped only via commercial carriers such as UPS, FedEx, and DHL. It is now illegal to ship any items containing chemicals through the US mail.
Please read our refund policies and procedures in the Warranty Info on the following pages if there is any possibility that you may wish to return your lab kit or microscope.
- You must pay for your own return shipping. If At Home Science, Inc. ships a kit, and it is then refused by the customer, the additional cost of the return charged to AHS by UPS will be also deducted from the refunded amount. All returns must clearly reflect the original purchasers name, address, and return authorization number plus include the following phrase on the outside of the box:
"This package conforms to 49 CFR 173.4 and IATA 2.7"
- Order Cancellations: There is a \$10.00 fee for canceling an order due to the substantial amount of accounting personnel time required to process a cancellation.
- Transporting Kits on Passenger Planes: Since 9-11, lab kits containing even small quantities of chemicals should not be transported on passenger planes. Even if you pack the kit in your checked luggage, you run the risk of having it confiscated. Instead, you should have your lab kit shipped by UPS, Fed-Ex or other commercial carrier.
- Note to All Students: If you are not sure which kit you need, please check your syllabus or with your instructor.

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Science Lab Kit Order Form

Warranty: Science Lab Kits:

At Home Science, Inc. warrants that each of its kits contains all listed equipment, supplies, and chemicals required to complete, at least once, each of the experiments in its related lab manual. This is the **ONLY** warranty we offer. The purchaser should check the contents of any kit as soon as it is received. If any error or omission is discovered, At Home Science, Inc. should be contacted immediately. We will promptly correct any error reported to us within 2 weeks of your receipt of the kit.

Write to us at Info@AtHomeScience.com or call us at the numbers given below to report any problems.

Our science kits are specifically designed to provide a broad, real-world, and safe science learning experience in the home or classroom. Users who adequately implement all the safety precautions prescribed in our kits' lab manuals and who perform the experiments exactly as directed, will have a safe and positive learning experience. Even the ChemKit, our most potentially dangerous kit, has never been associated with an accident or injury since it was first used in 1994. However, the nature of science is such that there are always inherent risks associated with experimentation, regardless of the setting. Moreover, we cannot guarantee that students will always read and follow instructions.

Thus, the purchaser of any science kit or related product obtained from At Home Science, Inc. must assume full responsibility for its proper use and for any and all liability associated with its purchase. No responsibility or liability of any kind related to the purchase of science experimentation materials can or will be accepted by At Home Science, Inc.

Warranty: Other Equipment and Supplies:

Equipment and supplies provided by other companies (such as microscopes, scales, volt meters, etc.) will come with that company's separate warranty. Purchasers are encouraged to keep those warranty papers and refer any problems directly to the manufacturers.

Return Policy: Science Kits:

We will accept and issue refunds for returned kits and microscopes **ONLY** when the following procedures are exactly followed. Our science kits are hand assembled, and some contain over 130 components. They are sold only for specific educational purposes. Restocking is very expensive and not very practical, so **PLEASE BE CERTAIN YOU WISH TO OWN A SCIENCE KIT BEFORE YOU ORDER!**

AHS Return Procedures:

We understand that students drop courses and may wish to return their lab kits and/or microscopes for a refund. We are happy to help them when they comply with these return procedures that we must enforce due to government regulations and practical considerations. In light of the unique nature of our science products, At Home Science can only accept unused and fully intact lab kits and microscopes for refund and **ONLY** if they are returned within the exact procedures outlined below.

Further, since lab kits contain numerous items and all returned kits and microscopes must be thoroughly inspected and certified as usable by the warehouse before they can be returned to inventory, the warehouse's \$20 restocking charge per lab kit, and a \$15 restocking charge per microscope must be charged against all accepted returns and refunds.

How To Qualify For A Refund:

- 1 Email info@athomescience.com or call our office and request a Return Authorization number (RA#). When you contact us, please provide us with your original order ID number plus the exact name and address to where the order was shipped.
- 2 Return your kit within 4 weeks of its delivery by personally bringing it to our office in the SW Denver area or by shipping it **ONLY** via a commercial carrier such as UPS, FedEx, and DHL. We highly recommend that you insure your shipment so that it can be tracked and you can be reimbursed if it is lost in transit to us.
Lab kits containing chemicals of any nature may **NOT** be shipped via the US Post Office! Under the new Federal Security Regulations, you could be fined up to \$50,000 for shipping chemicals via the US Post Office. Don't chance it!
- 3 All kits and microscopes should be returned in their original boxes and shipping sleeves. If you do not (continued)

Science Lab Kit Order Form

have a shipping sleeve, place the complete kit box and other items securely inside another box for shipping.

④ Your return label and/or enclosed shipping documents **MUST INCLUDE** the following information:

- ✓ Return Authorization Number
- ✓ Name of the Person to whom the kit was shipped
- ✓ Address of the person to whom the kit was shipped

⑤ The return must be delivered or addressed to:

At Home Science, Inc., 3203 W. Hampden Ave., Sheridan, CO 80110

⑥ The return **MUST** have the following phrase written somewhere on the outside of the carton.

This package conforms to 49 CFR 173.4 and IATA 2.7

After a valid return is processed by the warehouse, notice is sent to our accounting department which will issue a refund via a check or credit to the original credit card account. This process can take up to three weeks, so please be patient.

Return Policy : Replacement Experiment Bags and Chemicals:

Refit kits, replacement experiment bags, dissection specimens, and chemicals are **NOT** refundable under any circumstances.

- Contact Information: At Home Science, Inc.
3203 W. Hampden Avenue
Sheridan, CO 80110
Office Hours: Mon. - Fri., 9 am to 4 pm Mountain Time
Phone: 303-679-6252 Toll-Free: 1-866-206-0773
Fax: 270-738-0979
E-mail: info@athomescience.com

OCC Bookstore – Science Lab Kit Order

I understand that **NO portion of the kit or microscope** may be returned to the bookstore.

Student Signature (**REQUIRED**) _____

Student Name	Phone	Date
Student I.D. #	Course/Section Information	Instructor
Shipping Address		

FINANCIAL AID

MAKE CHECK PAYABLE TO OCEAN COUNTY COLLEGE OR PLEASE CHARGE THE ABOVE TO

Visa Mastercard Discover AMEX Card No. _____

Exp. _____ Security# _____ Signature _____ Date _____