PRESIDENT'S REPORT Jon H. Larson, Ph.D.

TO: Members, OCC Board of Trustees
FROM: Jon H. Larson, Ph.D. President
SUBJECT: Items of Interest for the September 23, 2013, Board Meeting

DATE: September 18, 2013

Finance and Administration

COUNTY COLLEGE

OCC Bookstore – As always, the **OCC Bookstore** was **busy** during the **start-up** of the **fall semester**. **Textbook sales** were as follows:

Fa <mark>ll Ru</mark> sh 2013	Units Sold	Revenue
New Books	18,418	\$1,912,249
Used Books	2,902	\$ 199,865
Digital Books	27	\$ 1,851

To encourage students to patronize the Bookstore rather than purchase their books online from other sources, two promotions were offered: the buy-back program and a new coupon discount program that provided a \$50 discount on a book purchase of \$500 or more. Both of these programs were very well received by the students.

As mentioned last month, the Microsoft Surface RT Tablet is available for purchase at the Bookstore. Already, 770 tablets have been sold, and the demand continues to increase. On September 18, Microsoft offered classes on campus for faculty, staff, and students to better understand the capabilities of the tablet.

<u>Financial Aid</u> – In FY 2013, the Office of Financial Aid distributed almost \$28,000,000 in aid to 11,794 students. This represents a 1.9% decrease in headcount from 2012 and a 5.7% decrease in dollars distributed.

The decrease in aid distributed is primarily due to the change recently implemented by the Federal government to PELL eligibility. The headcount decrease is consistent with the overall moderate decline in enrollment. In total, 74% of the student population (15,966 unduplicated headcount) received aid in FY 2013. The Office of Financial Aid is commended for achieving this level of productivity and for helping so many students attend Ocean County College.



Below are the **statistics** by **program**:

Financial Aid Distributed FY 2013				
Type of Aid	Program	Number of Students		Total Aid Disbursed
Grants				
Federal	PELL	3,843	\$	12,300,873
Federal	SEOG	773	\$	138,419
NJ State	TAG	1,723	\$	2,387,725
NJ State	EOF	140	\$	125,250
NJ State	STARS	458	\$	381,052
NJ State	URB	4	\$	3,000
Work Study				
Federal	FWS	92	\$	162,159
Institutional	OCC	12	\$	18,826
Loans				
Federal	Sub. Stafford	2,123	\$	5,699,188
Federal	UnSub. Stafford	2,063	\$	5,768,134
Federal	PLUS	11	\$	62,956
NJ State	Class	7	\$	28,906
Alternative	SLMA/Wells	105	\$	460,452
Scholarships				
Outside		201	\$	224,922
Foundation		239	\$	237,563
Total FY13		11,794	\$	27,999,425
Total FY12		12,013	\$	<mark>29,</mark> 600,589

Ocean County College

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On September 11, notification was received from the New Jersey Higher Education Student Assistance Authority (HESAA) that it will be visiting Ocean County College to conduct an audit of our 2012-2013 State award programs (TAG, NJ STARS, EOF). Staff who administer these programs are prepared and will fully cooperate with HESAA auditors.

<u>College Relations</u> – Ocean County College has been named to the 2014 Military Friendly Schools list. This designation showcases the top 20% of colleges, universities, and trade schools in the country that embrace America's military service members, veterans, and spouses as students. Military Friendly Schools are those that deliver the best experience for military students nationwide to ensure their success.

The Military Friendly Schools website provides information on the selected schools based on location, class structure, and areas of study. The site also provides information on Military Friendly Employers, Military Friendly Franchises, and Military Friendly Cities that offer the most opportunities for military personnel. The website may be viewed at www.militaryfriendlyschools.com.

The Military Friendly logo will appear on all future College publications, the website, social media, and other OCC materials.

<u>Academic Advising</u> – The Advising Office made substantial improvements to the new student orientation program this summer:

- The short orientation survey was revised to focus on learning outcomes rather than other less important issues. Results of the survey were monitored every month, and adjustments were made to the orientation presentation as appropriate. Overall, the survey results were overwhelmingly positive.
- ♦ Student Life and College Relations worked together to improve the Orientation folder and materials that are distributed to new students. They will be used for the Fall 2004 semester orientations after the current folders have been depleted.
- All orientation advisors were provided with additional training so they can better serve our students.
- ♦ As the fall semester neared, it became increasingly clear that the demand for advising of first-time, full-time students would exceed the new student orientation capacity. In an effort to provide effective, efficient advising for these students, the Advising Office proactively scheduled mini-orientation sessions on Thursday, August 29; Friday, August 30; and Tuesday, September 3. As a result, an additional 142 students were oriented over the course of the three days who would



otherwise have needed individual **30-45 minute advising** meetings. The use of the **mini-sessions** proved to be extremely **helpful** in reaching new students **quickly** and **successfully**.

As a result of these efforts, 2,070 students received orientation in preparation for the Fall 2013 semester, an increase over 2,062 students last year despite the decrease in enrollment this fall.

<u>Office of Information Technology</u> – Over the past **few months**, **negotiations** with **Ellucian**, our **technology provider**, have produced the following **new programs** and related implementation **services**:

- SQL Implementation A decision was made to migrate from Colleague Unidata to a Colleague Microsoft SQL server database because of a lower ownership cost, realizing savings to the College in hardware, software, and staffing. There are additional technical benefits as well, such as enhanced reporting options.
- ♦ ODS The ODS Data Orchestrator is a strategic component of the Colleague Business Intelligence data access and reporting strategy.
- Student Planning Software Colleague Student Planning provides out-of-the-box integration to Colleague by Ellucian with preloaded sample degree plans that help students better understand course pre-requisites and sequencing. When students take ownership of their course scheduling and degree plans, advisors have more time to focus on enrichment opportunities and student outcomes and success.
- Position Budgeting This program will provide tools to budget and manage salaries and benefits within Datatel and will replace the cumbersome task within both Accounting and Human Resources of managing spreadsheets.

The College realized significant discounts by purchasing these programs together rather than through individual transactions. These products are expected to be **operational** by the **end** of **2014**.

<u>Human Resources</u> – The annual performance evaluation process for FY 2013 has been completed. In this inaugural year of electronic evaluation forms, Human Resources staff provided Performance Management System Training to 161 employees. Human Resources has also developed a tracking system to ensure employees receive annual evaluation and performance feedback as appropriate.

Academic Affairs

 In conjunction with Ellucian, a regional conference on Student Success is being scheduled for February 28, 2014. Kean University will co-host this event with OCC. It is anticipated that the



conference will attract not only our **colleagues** from other **community colleges** but also **business executives** and representatives from **four-year institutions.**

We are pleased to announce that Dr. Kay McClenney, Director of the Center for Community College Student Engagement and faculty member in the Community College Leadership Program at The University of Texas at Austin, will serve as the keynote speaker as well as a break-out session facilitator. The Center conducts the Community College Survey of Student Engagement (CCSSE) and the Survey of Entering Student Engagement (SENSE); nearly two million community college students at over 800 colleges in 50 states have been surveyed.

- ♦ A new Honors by Contract pilot program has been initiated this fall semester whereby students interested in attaining academic honors discuss with their professors the requirements to achieve honors status and then sign contracts with them to fulfill those requirements. The program has been very well received, with over 150 students participating in the pilot.
- ♦ As part of the institutional efforts to promote student success, a new program chair initiative will begin in January 2014. Its purpose will be to enhance connections and relationships between students and teaching faculty.
- The new Faculty Center for Excellence and Innovation is in operation. An Open House was held on Thursday, September 12, and many faculty attended and shared ideas for programming for the Center. Co-directors of the Center, Dr. Jennifer Dellner, Associate Professor of English and Literature, and Mr. Robert Marchie, Lecturer II in History, will attend Monday's meeting to report on their plans for the Center.
- ♦ OCC is very fortunate to have dedicated faculty who work hard to enrich the educational experience of their students every semester. Two such faculty members have been invited to Monday's meeting to share with you their activities:
 - Mr. Nat Bard, Instructor of Art, Drama, and Music, has been organizing and facilitating a film series program for our students for five years. Dr. Wang recently attended one of his sessions and realized how beneficial this wonderful extra-curricular activity is for the students, many of whom have been loyal followers for several years.
 - Ms. Heidi Sheridan, Assistant Professor of English and Literature, has been serving as the Student Advisor for Seascape, OCC's Literary Magazine, for several years. She will share with you the journal and introduce some students involved in this annual publication.



Instruction

e-Learning – On August 22, Mr. Jeff Harmon, Director of e-Learning, participated at the Mercer **County Community Conference** entitled *Engaging Learners in the 21st Century*. He presented on the topic "Blowing up Online Discussion Boards: Creative Uses for 21st Century Discussions." His presentation was very well attended, with almost one-third of the conference attendees participating. Additionally, Mr. Harmon had the opportunity to establish many collegial contacts while at the conference.

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e-Learning Developmental Pilot – Mr. Harmon will report on the e-Learning Developmental Pilot that was officially **launched** on **August 5**. Generally, the pilot consists of initially replacing Accuplacer via utilization of **Pearson's MyPathWay Test** as the measure for student placement into developmental courses. The MyPathWay Test has been normed to Accuplacer standards. As of this report, 93 new students have been assigned the placement test, with 34 completing all portions of the test, which includes reading skills, writing skills, essay, and math skills assessment modules.

On September 4, OCC e-Learning launched with all four development courses (and multiple sections) utilizing Pearson's My Foundations Labs, an adaptive developmental software program aimed at targeting specific student deficiencies. These courses are all staffed by developmental faculty who formerly taught e-Learning traditional developmental courses. Students progress through learning modules that focus on their unique needs without superfluous content. The pilot study consists of a longitudinal assessment of the efficacy of these new tools.

e-Learning Global Outreach – Unfortunately, because of unsettled conditions in the Middle East, Dr. Maysa Hayward, Dean of e-Learning, had to postpone her trip to attend a conference in Cairo. Dr. Hayward was going to negotiate potential partnerships for e-Learning as well as recruit e-Learning students for OCC courses.

Academic Outreach and School Relations – Ms. Eileen Schilling, Executive Director of Academic **Outreach and School Relations**, has just completed a new online articulation agreement with Norwich University. I will be traveling to Norwich in October to meet with the President to formalize the agreement. Additionally, Ms. Schilling is currently discussing a second articulation agreement with Keene University in New Hampshire.

Student Affairs

Completion Challenge – Students who transfer from community colleges to four-year institutions having already earned either a certificate or an associate degree are more likely to be successful, especially if they continue straight through rather than take time off, according to a report released by the National Student Clearinghouse Research Center. The report stated that 72 percent of students



who **completed certificates or associate degrees** earned **bachelor's degrees** as compared to **56 percent** of students who had moved on **without** a **credential**.

It is important for us to ensure that our students realize that completing a degree or certificate greatly enhances their odds of successful attainment of a bachelor's degree. With this in mind, Ocean County College is partnering with Phi Theta Kappa and the OCC Student Government Association in the first ever community college Completion Challenge. This state-wide campaign will take place on all community college campuses throughout the academic year. The program will highlight the advantages of degree completion and encourage students to sign a completion pledge indicating a desire to complete an associate degree or certificate program before transferring to a four-year institution.

The week of October 21 will feature a series of events to promote awareness of degree completion, including a College Completion Rally/Convocation at which recent Ocean graduates will share their experiences after graduating from Ocean County College. All faculty, staff, and administration are encouraged to become engaged in these activities as our students strive to build a supportive culture of college completion not only here at Ocean County College but also throughout the state.

Gateway Building Dedication Ceremony

Reminder – The **Dedication Ceremony** for the **Gateway Building** is **Wednesday, October 2**, at **6:00 p.m.** We hope you can **attend** this **special evening**.