

# STUDENT SUCCESS SKILL SHEET

## HonorLock



### What is HonorLock?

HonorLock is an online proctoring software utilized in OCC's Distance Learning courses. It is integrated into Canvas and requires a computer and Google Chrome.



### How Do I Start Using HonorLock?

- Navigate to Canvas and click into your course.
- On the left-hand side, click the tab labeled "HonorLock"
- You will be prompted to add HonorLock as a Chrome extension.
- Once this is completed, you can complete assignments using HonorLock.



### HonorLock Troubleshooting Solutions

1. Delete the HonorLock extension.
2. Update Chrome.
3. Delete cookies & clear cache.
4. Access Canvas and the HonorLock Orientation Quiz.
5. Re-download the HonorLock extension.
6. If these steps do not work, please reach out to HonorLock Support or the Student Success Team.

